Safety and battery information

ShishaX VOLTA (electric shisha head) and ShishaX VOLTA battery

Read this information before first use and keep it. The complete user manual is available at documents.hookain.de/manual/shishax/volta/en/shishax-volta-bedienungsanleitung-en-v2.pdf.

Intended use

Use only as a heat source for normal shisha tobacco on a shisha (water pipe), with the original ShishaX ceramic chambers and metal screens. Do not use it for other substances, as a heater or cooker, or for any other purpose. For adults only. Tobacco is not included.

Before first use

- Unscrew the base cap, pull out the battery, remove the insulating sheet between the battery contacts and the device, insert the battery and screw the base cap on firmly.
- Charge the battery fully. Check the device, grommet, battery and cable for damage.

General

- For adults only. Use and store the device, battery and accessories out of the reach of children and pets.
- Use only as intended: as a heat source for normal shisha tobacco on a shisha, with original ceramic chambers and screens.
- Before each use, check the housing, cap, grommet, battery and cable for damage. Do not use a damaged device.
- Do not open, modify or repair the device or battery yourself.

Heat and fire hazard

- The cap, heating chamber and ceramic chamber become very hot and stay hot for a long time after the session, even when the display is dark. Do not touch. Only remove the ceramic chamber after cooling and only with tweezers.
- Place the shisha on a stable, level, heat-resistant surface, away from flammable objects such as curtains, paper or textiles. Do not cover the device.
- Do not tilt, turn over or carry the device around during use, and never operate it unattended.
- Before first use, remove the insulating sheet between the battery and the device and then screw the base cap on firmly.
- If you smell burnt plastic or metal, if smoke comes out of the housing or if it becomes unusually hot: switch off immediately, unplug the cable, let it cool and stop using it.
- Make sure the room is adequately ventilated.

Water and cleaning

- The device is not waterproof: never rinse it, never immerse it in water or cleaning agents, never put it in the dishwasher. Do not let liquid get into the heating chamber or ports.
- Before each cleaning, switch off and let it cool for at least 30 minutes; remove the battery before deep cleaning.
- Do not operate, connect or charge with wet hands.

Battery (lithium-ion)

- Only use original ShishaX batteries for the ShishaX VOLTA.
- Only charge with suitable USB-C power adapters (5 V/5 A, 9 V/3 A or 12 V/3 A) and an undamaged cable. Charge on a non-flammable surface, at room temperature and never unattended, not overnight.
- Do not charge or store near heat sources, in direct sunlight or in a hot car; storage temperature 0–40 °C.
- Do not open, crush, puncture, drop, short-circuit, throw into fire or let the battery get wet. Keep the contacts away from metal objects such as keys or coins; only transport a loose battery with covered contacts.
- Do not charge or use a damaged, deformed, swollen, unusually hot or smelling battery any more. Place it on a non-flammable surface, let it cool and hand it in at a collection point.
- If liquid leaks from the battery, avoid contact with skin and eyes; in case of contact rinse thoroughly with water and seek medical advice.
- When travelling by air, follow the airline’s rules for lithium-ion batteries (battery data: 10.95 V, 5,000 mAh, 54.75 Wh, according to the manufacturer).

Radio

- The device uses Bluetooth and Wi-Fi (2.4 GHz). Where radio use is prohibited, switch off Bluetooth and Wi-Fi in the device settings.

Disposal



Do not dispose of the device and battery with household waste. Remove the battery, tape over the contacts and hand in both separately at a municipal collection point or a retailer’s take-back point (WEEE Directive 2012/19/EU, Battery Regulation (EU) 2023/1542). Remove the device from your ShishaX account beforehand.

Manufacturer

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Status: 27.09.2026, version 1. Information according to the manufacturer; illustrations may differ from the product. Tobacco is not included.